GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1383
ANSWERED ON:10.03.2008
SUBSCRIBERS UNDER NDNC REGISTRY
Kharventhan Shri Salarapatty Kuppusamy

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of subscribers so far registered under the National Do Not Call Registry (NDNC), State-wise;

(b) whether any complaints have been registered for the implementation of the same;

(c) if so, the details thereof alongwith the reasons therefor; and

(d) the steps taken by the Government for the effective implementation of the scheme?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Sir, as per record available with Telecom Regulatory Authority of India (TRAI) so far 8.36 million subscribers have registered with National Do Not Call Registry (NDNC). State-wise information is not available. However, service provider-wise details as on 25th February, 2008 is given in the Annexure.

(b)&(c) As per the information provided by TRAI, service providers have received about 29246 complaints till 28.2.2008, which is only 0.35% of the total number of subscribers who have registered for not getting unsolicited commercial communication. Out of these complaints, a large number of complaints pertains to such small telemarketers who have not registered themselves with NDNC. The service providers have been asked to take action against them as per the `Telecom Unsolicited Commercial Communications Regulation, 2007`. As per the regulation, receipt of complaints, investigations and its redressal rest with the concerned Telecom Service Providers.

(d) To improve the effectiveness and compliance by the telecom service providers, TRAI has issued a consultation paper on 16.1.2008 for imposing financial sanctions on erring telecom service providers.